

Quality Policy Statement

ELIQUO Hydrok Ltd. is an engineering company based in the South West of the U.K. specialising in the design, manufacture, sales, distribution, installation and servicing activities for the water industry. It is our policy to provide all our customers with products that are delivered without deviation from the established quality specifications. This policy involves all aspects of **ELIQUO** Hydroks activities, and that of its employees.

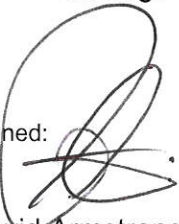
ELIQUO Hydrok will achieve this by establishing, implementing and maintaining a documented quality management system (QMS) that is certified against BS EN ISO 9001. To monitor this system with on-going system reviews and to ensure its continuous improvement with regular evaluation to assess the effectiveness of the QMS and assessing opportunities for its improvement.

Actions taken following evaluation will be used to set appropriate objectives and targets to maintain the standards associated with **ELIQUO** Hydrok.

ELIQUO Hydrok is committed to:

- Providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the company.
- Complying with all legal, regulatory/EU directives (e.g. 1090-1:2009+A1:2011, ATEX) and other obligations to which the organisation subscribes.
- Improving the standards of quality throughout the company by developing the skills and abilities of our employees through an appropriate and integrated program of training for its entire workforce.
- A proactive collecting and monitoring of customer satisfaction information, seeking structured feedback, from our clients in order to ensure the requirements of the customer are fully satisfied.
- Communicating relevant requirements and policies throughout the supply chain.
- Identifying and monitoring internal and external issues that can affect the organisation.
- Understanding the needs and expectations of interested parties, whose actions can affect both positively and negatively, the organisation's ability to consistently provide products and services.
- A reduction in the impact our activities have on the environment. This is affected by reducing the amount of waste produce, reuse of materials where appropriate and by disposing of waste by recycling, or to licensed waste contractor.
- Making economies in the use of energy, educating its workforce in reducing unnecessary wastage of water, fuel and electricity.

Signed:



David Armstrong, Managing Director

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